

## September 10, 2018 OPC Collaboration with eHealth Ontario

Dear Community Partner,

Recently, the Ontario Poison Centre (OPC) has collaborated with eHealth Ontario's Connecting Ontario team. As a result of this collaboration, the OPC will now have access to laboratory reports and results submitted to the Ontario Laboratory Information System.

As always, the Ontario Poison Centre is within the patient's Circle of Care as soon as a consultation request has been received, regardless of how this consultation has been initiated. It is our obligation to follow that patient to a known outcome and to provide the best evidence-based care advice possible. Making follow-up calls informs us if treatment recommendations are effective or require adjustment.

This new collaboration may change the type of information requested by the OPC during the consultation process. This may include the patient's OHIP number or date of birth – data that we did not previously collect. This information will allow the Poison Centre to follow the patients about whom we have been consulted by accessing laboratory data relevant to their presentation. Fewer follow-up calls will be necessary for the sole purpose of obtaining toxicological laboratory information. Follow-up calls will still be required, however, to discuss these laboratory results and the patient's clinical presentation to help make treatment recommendations as before.

We thank you for your continued partnership.

If you have any questions please contact the Ontario Poison Centre at: poison.information@sickkids.ca

Best regards,

Connie Mackenzie, MD, MSc, FRCPC Assistant Medical Director, Ontario Poison Centre Hospital for Sick Children